



Monday 21 September 2020

COVID-19 UPDATE: Alert Level 1 visitation

Dear Residents and Family / Whanau of CHT Residents,

From Tuesday 22 September all CHT facilities in the Waikato and Bay of Plenty regions will move into Alert Level 1, and we look forward to returning to our normal visitation practices, with the added element of checking in.

We want to remind you of the check in process which is mandatory and critical for us to implement in order to continue protecting the health and safety of our residents, staff, families and communities.

CHT mandatory visitor check-in process:

Use your mobile phone to scan the CHT QR code. The location of the sign-in point is described on a poster at the front entrance. CHT's electronic records are used for the purpose of recording who has been on CHT sites. We require visitors to complete a health screening declaration.

Should you be unable to use CHT's electronic check-in, we have a book which you can use to write down your personal details and complete the health screening declaration.

We are also required by law to display the Government Covid QR code as it enables very swift contact tracing by Public Health if needed. You can use your mobile phone to scan the Government Covid QR code at the front entrance of our units. CHT's system is not linked in any way to the Government Covid QR code system.

Please feel free to contact the Unit Manager at your relative's facility should you have any questions about our visitor policy or check-in policy.

Yours sincerely,

A handwritten signature in black ink, appearing to read 'Max Robins', with a horizontal line extending to the right.

Max Robins
Chief Executive